



Phone 907-424-5555  
 Fax 907-424-5527

705 Second Street P.O. Box 20 Cordova, Alaska 99574-0020

Membership and Service Application		
*Member Name:		Member Number
*Driver's License or ID State & Number Issued:		Account Number
*Date of Birth:		Co-Member Name:
*Preferred Phone: <input type="checkbox"/> Check if same as mobile		Driver's License or ID State & Number Issued:
Mobile Phone:		Date of Birth:
Employer & Work Phone:		Home Phone: <input type="checkbox"/> Check if same as mobile
Email Address:		Mobile Phone:
*Mailing Address: (Must be P.O. Box if residing in Cordova)		
*Physical Address / Service Location:		
<input type="checkbox"/> Own or <input type="checkbox"/> Rent If rent, Landlord's Name & Contact Information:		
*Date of Service to begin:	*Primary Residence? If yes, PCE credit eligible.	Is life support equipment used?
*Third Party Notice: Name, Address, and Phone Number		
Previous CEC service?	What years?	Address or location:

## Customer Service Information

**Billing.** CEC bills monthly for the previous month's usage. Bills are calculated in accordance with the Tariff and are due and payable when rendered to the mailing address.

**Connect Fees.** Connection fees are \$10 for a connection done at the end of the month or \$60 for a connection done mid-month.

**Security Deposit.** A deposit is required as a condition of service, deposits are usually \$200 and/or no more than two months average bill. Additional deposit may be required by CEC discretion. Deposit may be returned upon good credit standing after 1 or 2 years.

**Late Fee.** Bills not paid in full on the last working day of the month are considered past due and subject to a late fee (\$15 or 1%) and subsequent disconnection.

**Disconnect.** Failure to pay balances owed CEC may result in a disconnect in service and additional fees (\$15).

**Reconnect.** All previous balances and reconnect fees (\$60 or \$180) must be paid in full prior to reconnection. An additional security deposit may also be required as a condition for service.

**Third Party Notification.** In the event of an emergency, delinquency, or disconnection CEC will contact your third party to resolve any service issues.

**Communications.** Providing emails and cell phone numbers automatically enrolls the account to receive email and text notifications. Changes to these notifications can be requested or managed using the CEC ONLINE portal or Cordova Electric app. CEC also uses an automated calling service to notify customers about time sensitive situations.

**Payment Options.** CEC accepts cash, check, and credit card payments. Enroll in monthly automatic payments by credit card or bank draft. Pay on the CEC website using QuickPay (no registration needed, just have your CEC account number handy).

**Account Services.** Register with the Cordova Electric mobile app or the CEC ONLINE customer portal to view bills and payments, usage history, change account details, and go green with paperless billing!

**Power Cost Equalization.** A State of Alaska program to equalize the high cost of power for residents of rural communities. Customers whose primary residence is in Cordova are eligible for this monthly credit.

**City of Cordova Utilities.** The City of Cordova provides water, sewer, and garbage utilities. Members are responsible for opening a utility account with the City.

Yes! Share my name, address, phone, and email with the City of Cordova.

**Additional information can be found at [www.cordovaelectric.com](http://www.cordovaelectric.com)**

I hereby declare that I am at least eighteen years of age, that the information provided is true, accurate and complete to the best of my knowledge, and is voluntarily submitted for receiving electric service from CEC. I agree to abide by CEC's Tariff and Bylaws and to pay all charges as set forth in the Cooperative's Tariff.

I understand that all patronage capital notices will be mailed to the last known address of the member.

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Member Signature

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Co-Member Signature

\*If Joint Account, all parties must sign